



## MyUniversal – a GREAT tool just for YOU!

Did you know that MyUniversal is a *FREE* and secure area of Universal's website where YOU can get access to **company-specific information** as well as applications that will make **your job easier**? All of this is accessible from a single, secure location tailored to your specific needs. The tools on MyUniversal can also be accessed 24 hours a day, seven days a week from anywhere in the world – all without the need for any special software!

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### What tools are provided with a MyUniversal account?

#### Spare Parts Ordering

- Search for and order parts directly from our Worldwide Parts Sales and Distribution system. Parts can be ordered with a purchase order number or credit card number for your convenience. See in-stock quantity, bulk discount pricing, as well as estimated delivery dates.

#### Account History Center

- Get direct access to your quotes, order confirmations, packing lists, and invoices, all at the touch of a button and directly from our business system.

#### Troubleshooting Guides

- We offer a troubleshooting knowledge base for our surface mount and through-hole product lines. Search for solutions, based on specific symptoms to optimize your manufacturing environment.

#### Software Revision Notes and Updates

- Get immediate access to the latest notes and releases of Universal's machine software. View known issues, download the latest versions, and access software release notes.

#### Request for Quote (RFQ) Online Inquiry Tool

- View status of special quotes and custom application requests.

#### Customer Situation Database (CSD) Online Inquiry Tool

- View status of your customer service activity directly.
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### Are you ready to sign up for a MyUniversal account? *Follow these easy steps:*

1. Click this link: <https://www3.uic.com/web/uicreg.nsf/NewProfile?OpenForm>
  2. Complete the registration form with the required information & submit
  3. Once you're approved (generally takes 24 hours) you'll get an e-mail back from us with your user name and password, as well as a link to your **customized MyUniversal experience**. Once you have this, you are ready to start using your MyUniversal account.
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**Do you already have a MyUniversal account? Then click the link below and log in with your user name & password.**

<https://www3.uic.com/web/uicreg.nsf/RegLogin?OpenForm>

